SALUS CONTROLS

iT500 Internet Thermostat

Installation Manual

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Introduction

The iT500 controls your heating and hot water from anywhere via your smartphone or laptop. Your pc and laptop connects to the system using existing broadband connection. The system is wireless so it's easy to instal.

FEATURES:

- Access and control your heating and hot water via the internet
- Compatible with your PC or smartphone - they connect to the system using your existing broadband connection
- Touch sensor panel
- The internal system uses 868 MHz for robust communication
- 3 system configurations:
  - One central heating zone only
  - Two central heating zones (optional iT300 remote sensor required for second zone)
  - One central heating zone plus hot water
- ECO & HOLIDAY mode
- Free iT500 Plus app to download

Box contains:

- iT500TR thermostat
- iT500RX receiver (a wireless receiver that will connect to your boiler. It is suitable for combination and system boiler).
- iTG500 Internet gateway - connects via a short cable to your broadband internet router. The gateway enables internet access and control of your system.

Product compliance

This product complies with the following EU Directives: Electromagnetic Compatibility 2014/30/EU, Low Voltage Directive 2014/35/EU, Directive 2014/53/EU and 2011/65/EU. Full information is available on the website www.saluslegal.com

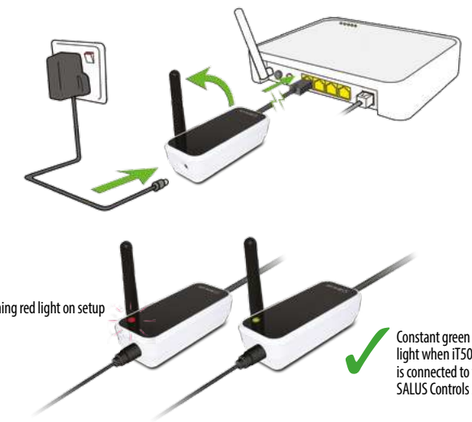
Safety information

Use in accordance with national and EU regulations. Use the device only as intended, keeping it in a dry condition. The product is for indoor use only. Installation must be carried out by a qualified person in accordance with national and EU regulations.

Technical specification

Supply:	iT500 - 2 x AA Batteries iT300 - 2 x AAA Batteries iT500RX - 230 V AC 50Hz
Rating Max:	CH1: 16 A resistive, 5 A inductive CH2: 5 A resistive, 3 A inductive
Temperature range:	5°C - 35°C (in step 0,5°C)
Frost protection temperature:	5°C - 9°C (in step 0,5°C)
Hysteresis:	1°C
Storage temperature:	-20°C to 60°C
Protection degree IP:	IP 30

Connecting the gateway to your existing router



Inserting the batteries in the iT500 Thermostat

1. Remove the battery cover from the base of the iT500 Thermostat.
2. Make a note of the serial number printed inside the base of the iT500 Thermostat.
3. With the unit face down, insert the first battery supplied into the right hand side of the base of the iT500 Thermostat.

You can make a note of your STA number here for future reference:

S T A _ _ _ _ _ _ _ _ – _ _

4. Insert the second battery supplied into the left hand side of the base of the iT500 Thermostat.
5. Ensure the batteries are fitted securely in the base of the iT500 Thermostat.
6. Replace the battery cover to the base of the iT500 Thermostat.

iT500 Plus application

Download the iT500 Plus app, create an account and register your device. Follow the on screen instructions to complete all the steps.

iT500 Plus

GET IT ON Google Play

Download on the App Store

Features available only on the App:

- HOLIDAY mode
- Antifrost temperature changing
- Energy saving mode (set the lowest schedule temp.)
- Simplified schedule setup

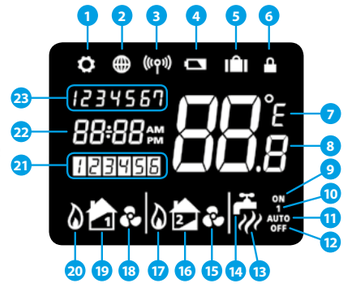
You can add a few iT500 thermostat to one account.

Easy to use interface.

Simple to modify heating schedules. Choose from ALL, 5/2 or INDIVIDUAL days.

With walk through tutorials on how to use the App.

LCD icon description



1. Settings indicator
2. Internet indicator
3. RF signal indicator
4. Low battery status
5. Holiday indicator
6. Button lock indicator
7. Temperature unit
8. Temperature indicator
9. Hot water heating in continuous mode
10. Hot water override
11. Automatic mode
12. Antifrost mode
13. Hot water heating
14. Hot water indicator
15. Cooling mode indicator (zone 2)
16. Zone 2 indicator
17. Heat mode indicator (zone 2)
18. Cooling mode indicator (zone 1)
19. Zone 1 indicator
20. Heat mode indicator (zone 1)
21. Program number indicator
22. Clock display
23. Day of the week

Button functions

- Confirm
- Return
- Settings / zone changing
- Increase
- Display ON (display highlighting)
- Decrease

Installation of wall bracket docking (optional)

For best results mount iT500 1.5m from ground level.

1. Attach the wall mounting bracket to a suitable wall using the fittings supplied and the built in level.
2. After first ensuring that the bracket is secure, clip the iT500 into place by aligning the recess on the back of the unit to the bracket and clipping into place.
3. Once clipped into place, ensure the unit is securely seated on the bracket.

Desk mount option iT500

For the desk mounted option, simply clip the clear stand supplied separately into the back of the unit.

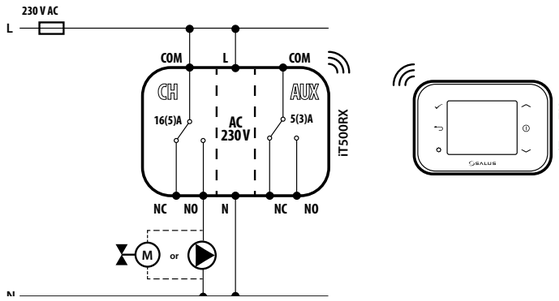
iT500RX receiver switch functions

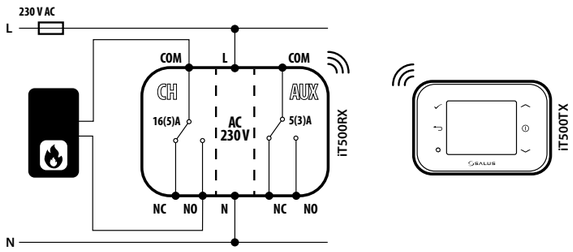
1. **AUTO** - receiver operate in automatic mode (works according to thermostat or app)
2. **MANUAL** - receiver operate according to the switch located below
3. **OFF** - receiver is disabled
4. **CH** - in manual mode, zone 1 are turned ON
5. **AUX** - in manual mode, zone 2 are turned ON
6. **CH/AUX** - in manual mode, zone 1 and zone 2 (or HW) are turned ON

iT500RX terminals description

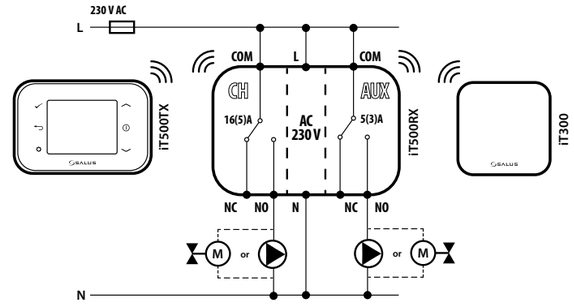
	Terminal name	Function
	L,N	230V AC power supply
CH (zone 1)	NC	Normally closed terminal
	NO	Normally open terminal
	COM	Common Terminal
AUX (zone 2) or	NC	Normally closed terminal
	NO	Normally open terminal
	COM	Common Terminal

Wiring diagrams for single heating zone





Wiring diagram for 2 heating zones



Installation of iT500RX receiver

Note: Always shut off the AC mains supply before installing or working on any components.

1. Loosen the screws at the bottom of the receiver unit and unclip the front of the unit.
2. Fit the back of the receiver unit to the wall using the fittings supplied. Then wire up the receiver using proper diagram.
3. Clip the front of the unit back and securely screw the front of the receiver in place.

Fitting the wall bracket and mounting the iT300

Note: iT300 purchased separately. Can only be used if your system supports second central heating zone.

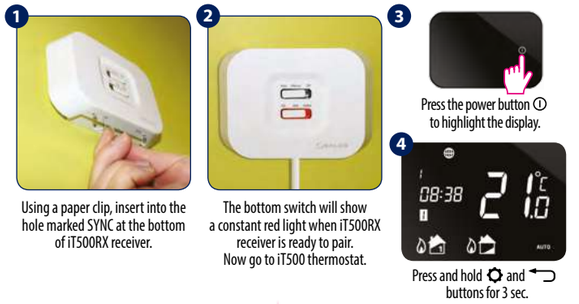
1. Insert the 2x AAA batteries supplied in the battery case under the cover on the back of iT300 unit.
2. Attach the wall mounting bracket to a suitable wall using the fittings supplied.
3. Align the grooves on the back of the iT300 unit and slide onto the bracket.

Setting up the iT500 thermostat

After powering up iT500 for the first time the display will go through the following sequence.

1. OTA (Over The Air operated software) revision number
2. The globe icon will appear when the unit automatically connects to the internet via the SALUS iTG500 Gateway. This should take approximately 20 seconds.
3. iT500 Software revision

Pairing iT500 with iT500RX receiver



1. Using a paper clip, insert into the hole marked SYNC at the bottom of iT500RX receiver.
2. The bottom switch will show a constant red light when iT500RX receiver is ready to pair. Now go to iT500 thermostat.
3. Press the power button ⏻ to highlight the display.
4. Press and hold ⚙ and ↩ buttons for 3 sec.
5. Press ✓ button to launch pairing process.
6. Pairing process can take up to 10 minutes.
7. When iT500RX receiver and iT500 thermostat are paired then the light will be green. Press ✓ or ↩ to return to the home screen.

FAILSAFE MODE: In the event of RF signal loss, your system will be switched on for 4 minutes, then off for 11 minutes. If you want to disable FAILSAFE MODE when RF link has been lost then move the slide switch on iT500RX to either the Manual or Off position.

Pairing the iT300 to the thermostat

Note: iT300 purchased separately. Can only be used if your system supports second central heating zone.

1. To pair iT300 to the receiver, insert a paperclip or similar object into the hole on the left hand side of iT300 for 2 seconds.
2. A red light will flash in the top right hand corner of the iT300.
3. Press the power button ⏻ to highlight the display.
4. Press and hold ⚙ and ↩ buttons for 3 sec.
5. Press ✓ button to launch pairing process.
6. Pairing process can take up to 10 minutes.
7. iT500 has successfully paired with iT300 when the antenna stops flashing. Press ✓ or ↩ to return to the home screen.

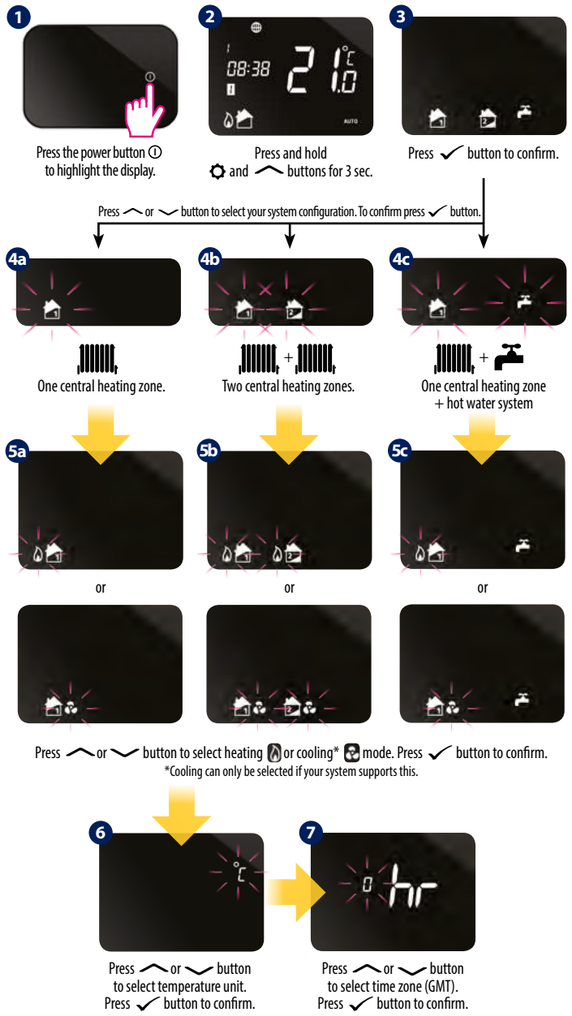
The iT300 should be installed in the area of the house that the second zone will be controlled from, ie. Upstairs.

Please note the red LED on the iT300 will continue to flash and eventually timeout.

Selecting your system configuration

This menu should only be entered by the installer as changes can have a detrimental effect on your heating system.

At any time press ↩ for return to the previous step or hold ↩ for 5 seconds to return to the home screen.



1. Press the power button ⏻ to highlight the display.
2. Press and hold ⚙ and ^ buttons for 3 sec.
3. Press ✓ button to confirm.

Press ^ or v button to select your system configuration. To confirm press ✓ button.

4a. One central heating zone.
4b. Two central heating zones.
4c. One central heating zone + hot water system

5a / 5b / 5c. Press ^ or v button to select heating or cooling* mode. Press ✓ button to confirm.
*Cooling can only be selected if your system supports this.

6. Press ^ or v button to select temperature unit. Press ✓ button to confirm.
7. Press ^ or v button to select time zone (GMT). Press ✓ button to confirm.

GMT	GMT+1 Hour		GMT+2 Hour		GMT+3 Hour
UK	AUSTRIA	BELGIUM	ESTONIA	BULGARIA	RUSSIA*
IRELAND	POLAND	DENMARK	TURKEY	LITHUANIA	
PORTUGAL	GERMANY	SWEDEN	CYPRUS	BELARUS*	
ICELAND*	CZECH	NORWAY	GREECE	FINLAND	
	SPAIN	MALTA	ROMANIA	MOLDOVA	
	FRANCE	CROATIA	RUSSIA	LATVIA	
	ITALY	SERBIA	UKRAINE		
	SWITZERLAND	BOSNIA			
	LUXEMBOURG	SLOVENIA			
	HOLLAND	SLOVAKIA			

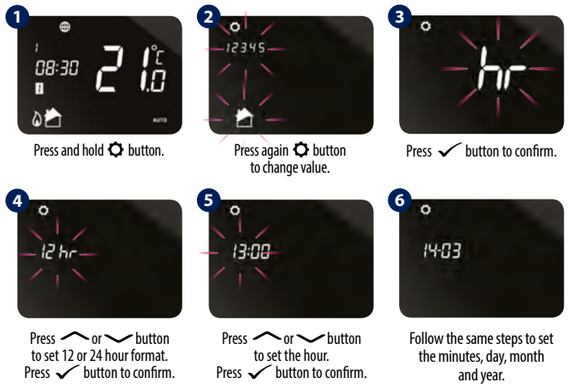
The countries marked with * do not observe Daylight Saving Time. For details please see below.

8. Press ^ or v button to turn ON or OFF day saving time function. Press ✓ button to confirm.

DST (Daylight Saving Time) ON will automatically change your time from summer to winter.

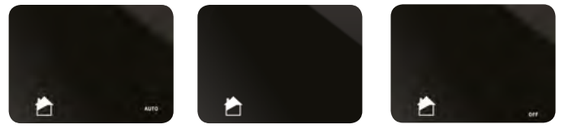
Setting the time and date

When connected to the internet, the iT500 will set time and date automatically. However this can also be set manually.



1. Press and hold ⚙ button.
2. Press again ⚙ button to change value.
3. Press ✓ button to confirm.
4. Press ^ or v button to set 12 or 24 hour format. Press ✓ button to confirm.
5. Press ^ or v button to set the hour. Press ✓ button to confirm.
6. Follow the same steps to set the minutes, day, month and year.

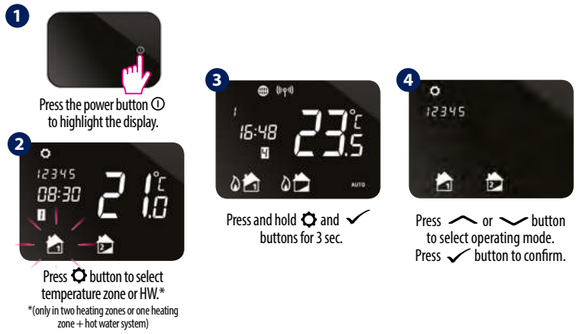
Operating modes



AUTO - automatic mode (works according to the schedule)

Permanent manual mode

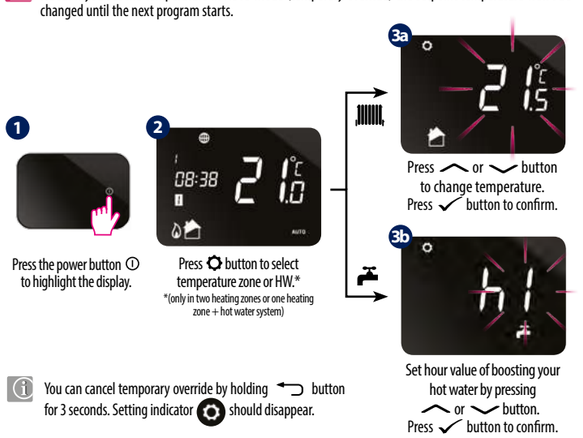
OFF - antifrost mode 5℃ (changing temperature is avaible only through the app)



1. Press the power button ⏻ to highlight the display.
2. Press ⚙ button to select temperature zone or HW.* *(only in two heating zones or one heating zone + hot water system)
3. Press and hold ⚙ and ✓ buttons for 3 sec.
4. Press ^ or v button to select operating mode. Press ✓ button to confirm.

Setting the temperature

Note: If you set the temperature in AUTO mode (temporary override) the setpoint temperature won't be changed until the next program starts.



1. Press the power button ⏻ to highlight the display.
2. Press ⚙ button to select temperature zone or HW.* *(only in two heating zones or one heating zone + hot water system)
3a. Press ^ or v button to change temperature. Press ✓ button to confirm.
3b. Set hour value of boosting your hot water by pressing ^ or v button. Press ✓ button to confirm.

You can cancel temporary override by holding ↩ button for 3 seconds. Setting indicator ⚙ should disappear.

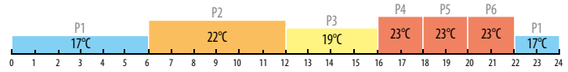
Lock Function

To enable or disable lock function press and hold ✓ and ↩ buttons together.

Program schedule for heating zone

You can easily set your schedule via iT500 Plus app. If you want to set schedules directly by the iT500 thermostat, please follow the instruction below.

In iT500 thermostat you can define 6 schedule programs per day. You can set different temperature level for each program. While programming specific time interval you must be aware that you are about to set at what time the program will start. For example, if you set program 1 for 6:00 (AM) it means the program is going to run at 6:00 (AM) and will running till the time set for next program. Example of 4 temperature levels for 6 schedule programs:



Note: When you set program schedule, necessarily set all 6 programs. I.e. if you want to set 2 temperature levels, you need to set first temperature level for 1 to 5 program and set second temperature level only for program 6.

1. Press the power button ⏻ to highlight the display.
2. Press and hold ⚙ button for 3 seconds.
3. Press ✓ button to confirm.
4. Press ⚙ button to select temperature zone.* *(only in two heating zones)
5. Press ✓ button to confirm.
6. Press ⚙ button to choose ALL, 5/2 or INDIVIDUAL days. Press ✓ button to confirm.
7. Press ^ or v button to set start hour for program 1. Press ✓ button to confirm.
8. Press ^ or v button to set start minutes for program 1. Press ✓ button to confirm.
9. Press ^ or v button to set temperature level for program 1. Press ✓ button to confirm. Follow the steps 7-9 to set next programs.

Program schedule for hot water system

1. Press the power button ⏻ to highlight the display.
2. Press and hold ⚙ button for 3 seconds.
3. Press ✓ button to confirm.
4. Press ⚙ button to select hot water system.
5. Press ✓ button to confirm.
6. Press ⚙ button to choose ALL, 5/2 or INDIVIDUAL days. Press ✓ button to confirm.
7. Press ^ or v button to set start hour for program 1. Press ✓ button to confirm.
8. Press ^ or v button to set start minutes for program 1. Press ✓ button to confirm.
9. Set time for turn OFF program 1 cognately to step 7-8. Press ✓ button to confirm. Follow the steps 7-9 to set next programs.

Note: In program schedule for hot water system (HW) you can set 3 schedule programs per day. For each HW program you must define the time of start and the time of the end.